



Quality Policy

The quality policy of Europiping Engineering Ltd is appropriate to the purpose of the organisation and this is assured by top management. Our purpose is to maintain a sustainable business and provide high standard of work through effective monitoring of our performance metrics and quality system documentation

The management are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a management system which ensures that its services and products meet customer specification within agreed parameters of cost, quality and delivery. The company's management system concentrates upon error prevention, by investigating non-conformities to understand the issues arising and implement resolutions accordingly. The company defines quality as the conformance of services and products to established and documented requirements derived from client needs, employee expertise, and experience.

The organisation is committed to the requirements of **ISO 9001:2015** and **EN-1090** and to continually improve the effectiveness of the management systems by establishing and reviewing measurable quality objectives which are linked to our strategic plan.

It is our constant guide in helping us achieve the following goals: improving customer satisfaction, raising staff skill-levels and motivation while ensuring safety and quality.

Personal initiative makes a vital and on-going contribution to the improvement of existing service, processes and is actively encouraged and promoted by all those in management positions.

All customer projects are completed with total commitment to product safety, customer satisfaction and efficiency.

Europiping Engineering Ltd is committed to:

- Quality Planning
- Involvement of all interested parties in our QMS
- Meeting all its customer requirements
- Risk analysis and mitigation
- Continuous improvements in our QMS

The policy is communicated to and understood by all personnel within the organisation. The company is committed to meeting or exceeding the requirements of its customers.

The policy undertakes to comply with all regulatory and statutory requirements. The policy is reviewed on an annual basis for continuing suitability. The effectiveness of the Q.M.S is also reviewed at the management review meeting.

Approval:


Managing Director

Date Reviewed:

04-12-2018